

MEDIA RELEASE



FOR IMMEDIATE RELEASE

CARIBBEAN AIRLINES CLARIFIES ISSUE WITH TRANSIT DUTY FREE FROM GUYANA INTO NORTH AMERICA

Piarco, Trinidad and Tobago, W.I., June 16th, 2016 – Guyana is an important destination for Caribbean Airlines and we remain committed to our loyal Guyanese customers whom we have consistently served with reliable service since our start in 2007.

Caribbean Airlines has the distinct privilege of being the designated carrier for Guyana for the Toronto and New York destinations, and has an average of six daily flights, carrying over 350,000 passengers to and from Guyana annually.

As an international air carrier, Caribbean Airlines must comply with all regulatory directives of the sovereign states into which we operate, as do all other airlines. One such regulatory body is the Transportation Security Administration (TSA) which governs the security processes and conducts audits for all carriers flying into the United States of America.

In light of screening rules which are in accordance with TSA measures being applied at any Last Point of Departure (LPD) to the United States, and a recent TSA audit, a restriction on the entry of transit duty free into the sterile holding areas of all transit airports has been imposed.

Consequently, customers departing from Guyana or any other Caribbean destination with duty free items who are connecting on flights to the United States on any airline cannot enter the sterile holding area of any airport through which they transit en route to the United States.

Caribbean Airlines sought to balance our regulatory obligations with our customers' desire to make duty free purchases. Unfortunately, this proved to be challenging as it resulted in damage to fragile items as well as items remaining unclaimed at the final destination.

Customer comfort and convenience are top priorities of Caribbean Airlines and we continue to collaborate with stakeholders, including the Civil Aviation and Airport authorities to achieve a workable solution to ensure we remain compliant with the TSA regulations and provide quality service to our valued customers.

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This release has been issued by **Caribbean Airlines Limited**
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About Caribbean Airlines

Caribbean Airlines operates more than 600 weekly flights to 18 destinations in the Caribbean and North and South America. The airline's fleet is comprised of Boeing 737-800 and ATR72-600 aircraft. Jointly owned by the people of Trinidad & Tobago and Jamaica, headquartered in Trinidad and Tobago, and with an operational base in Jamaica, Caribbean Airlines employs more than 1600 people. The airline is a member of the International Air Transport Association (IATA) and is recognized as an IATA Operational Safety Audit qualified airline. It is a certified FAA repair station as per regulation 145.

For more information on Caribbean Airlines, visit www.caribbean-airlines.com. Follow Caribbean Airlines on Facebook: www.facebook.com/caribbeanairlines and on Twitter [@iflycaribbean](https://twitter.com/iflycaribbean)

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